



European Federation  
for Services to Individuals

THE REPRESENTATIVE BODY OF  
FEDERATIONS AND COMPANIES  
INVOLVED IN  
THE DEVELOPMENT OF  
SERVICES TO INDIVIDUALS

[www.efsi-europe.eu](http://www.efsi-europe.eu)

## About EFSI

### About us

The European Federation for Services to Individuals (EFSI) was established in 2006 as the representative body for federations and companies that are involved in the development of personal services in Europe.

The EFSI brings national federations and associations as well as private companies together. Through its members, EFSI is present in 22 EU Member States. As such, it gives voice to millions of providers and users of personal services.

### Our objectives

The EFSI seeks to promote, defend, develop and create opportunities for services providers as well as beneficiaries in Europe. In this regards EFSI supports Europe 2020 strategy objectives as well as fair competition rules, tax and social incentives for services to individuals, and job qualifications.

The EFSI sets out its position to key stakeholders and participates in any initiatives that aim to create a suitable and legally balanced environment for services to individuals.

The EFSI is also an important platform of exchange of best practices and seeks to build a better knowledge of services to individuals at the European Union level.

## About Services to Individuals

Services to Individuals vary significantly across the EU 27 according to different cultural heritage, socio-demographic realities and public policies. The sector represents around 3% of European jobs (source: ANSP 2008) and millions of users.

Services to individuals include:

- Home services (housework, ironing, gardening, small repair work, etc), as well as help on administrative tasks and services at home, delivery of food,
- Childcare facilities including all kind of services: nursery, nanny, shared childcare, holiday centres, baby sitting, etc,
- Tutoring (school help, IT assistance, etc),
- Services to enable disabled, dependants and elderly people to continue to live in their own home,
- Services for employees.

## Services to Individuals' contribution to EU societies

In the current situation of pressure on public finance and societal changes (such as ageing of the population or a higher proportion of women in the labour market), services to individuals become more and more essentials. Their benefits in our society are mainly:

- A high job creation potential,
- The integration to the labour market of under-qualified people and long-term unemployed,
- The reduction of informal work,
- An increase of the quality of life of elderly and dependant people,
- Enabling workers (mainly women) to balance their professional and personal life.

## Members

The EFSI brings national federations and associations as well as private companies together. Through its members, EFSI is present in 22 EU Members States (Austria, Belgium, Bulgaria, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxemburg, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and the United-Kingdom).

### National federations



### Corporate members



## For more information:

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